

Hurricane High School

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To Whom It May Concern:

I am pleased to write on behalf of Sentry Custom Security, and Dave Rosen as a sales representative particularly, and highly recommend them to any library or business seeking to integrate or replace a security system.

In my pursuit of replacing our aged security system, I reached out to several companies seeking information and quotes to aid in making the right decision. Not only was Dave the single company representative to get back with me, he did so within a matter of hours. In that first phone call, Dave assessed our situation and set up a secondary meeting, wherein he presented our library with several options, provided copious information, and answered all of our questions. In the end, Dave's openness and dedication to providing customers what they need led us to choose a system that optimally benefitted our library.

The Sentry team was, again, swift and responsive in providing quotes, contracts and completing additional paperwork that was required by our school district. Everything that was needed to complete the transaction was done efficiently and as-promised.

Our beautiful, new security system was installed in one day, without any interruption to our daily operations. The installer, Gerry Hessman, was kind, prompt and extremely professional, despite a very busy day of patron traffic. Gerry took the time to ask very specific questions about optimal placement of the system and, upon completion, demonstrated to our team exactly how the system operated and answered all of our questions.

Without any reservation, Sentry Custom Security would be my first and only recommendation to anyone seeking to invest in a security system. The attention to customer service, and unique needs of each library or company are clearly at the forefront of what this company and its team members represent.

Thank You,

Summer Cornelius Media Coordinator Hurricane High School