

*Kind Words From Carroll College Saints' Shoppe...***Carroll College**  **SAINTS' SHOPPE**

The Carroll Saints' Shoppe has been using a Sentry Custom Security system for over twenty years. Being old, the system would give false alarms when customers walked through with their cell phones too close to the panels. Staff became complacent with this and ceased using the system for its intended purpose. Along the way all of the hard tags and drop in tags were lost and the magnetic strips were demagnetized. When I became the store Director/Manager, my first priority was to update our system and re-implement the use of tags and strips.

I reached out to Sentry Custom Security to have them take a look at our system and see what we could do to update it. I was feeling pretty down as the cost to update or replace our system was outside my budget. During my communications with Dave Rosen he told me about the crossword puzzle contest. Dave has been a single point of contact for me and has always been very polite, professional, extremely helpful, and just plain nice to work with.

On a whim I completed the crossword puzzles and submitted them. To my delight and astonishment, the Carroll Saints' Shoppe won the contest for 2020! This opened the door to the Carroll Saints' Shoppe being able to continue working with Dave and Sentry Custom Security to update our system and purchase the hard and magnetic tags needed to re-implement a proper loss prevention door panel system in the store.

The refurbished controller was delivered and installed within six weeks of signing the agreement with Sentry Custom Security. The security tags are working and I am looking forward to continuing to work with Dave and Sentry Custom Security as we progress into the future.

Thank you.

Sheri V.

Sheri L. Vukasin, Director

Carroll Saints Shoppe - Your Window To The Campus

