

*Kind Words From East Carolina University Library...*

*Dave,*

ECU Libraries considered two vendors for replacing our security gates at the Main campus library and the Music branch library. Sentry's communication and customer service orientation exceeded expectations. They patiently and carefully listened to our needs and suggested various products and configurations, along with the pros and cons of each. They kept us informed throughout the manufacturing and shipping process, which overlapped with the start of the COVID-19 pandemic. Despite the significant and unforeseeable constraints, they were able to meet receiving deadlines for the fiscal year. A few weeks later their installer did a great job with getting the security gates up and running.

*Mark Sanders*

Assistant Director of Public Services

